

# **Volunteer Facialist Agreement – Terms & Conditions**

This Agreement sets out the terms and conditions under which Volunteer Facialists (“Angels”) participate in the Glow & Give Initiative organised by Your True Reflection AO CIC.

## **1. The Offering**

1.1 Angels agree to provide one (1) facial treatment of sixty (60) minutes duration each week, amounting to approximately forty-eight (48) facials per year.

1.2 Each client shall subscribe via the designated Crowdfunder link at the rate of £25 per calendar month. Subscriptions entitle clients to receive six (6) holistic facials per year, approximately one every two months.

1.3 Angels shall promote the subscription using the marketing materials supplied by Your True Reflection and may use their own social media platforms for client recruitment.

1.4 Angels will receive two (2) complimentary beauty boxes per year, each with an approximate retail value of £300, as a token of gratitude for their voluntary contribution.

1.5 Your True Reflection intends to introduce a specialised trauma-releasing facial treatment. Angels will be offered training and certification to deliver this treatment, which is designed to calm the nervous system and support survivors of abuse.

## **2. Recruitment of Angels**

2.1 Participation is open to holistic therapists, beauty practitioners, skincare specialists, and advanced facialists.

2.2 Angels will be recognised publicly as “Your True Reflection Angels.”

2.3 Additional benefits include access to exclusive training, ongoing marketing support, complimentary beauty boxes, and participation in a survivor-support initiative blending beauty with healing.

## **3. Marketing & Promotional Materials**

3.1 Your True Reflection shall provide Angels with branded marketing kits, suggested captions, approved hashtags, and subscription links for promotional use.

3.2 Client-facing materials shall include digital flyers, explanatory guides regarding the subscription model, and promotional video content featuring Angels and representatives of Your True Reflection.

3.3 Angels agree to use the provided materials in line with brand guidelines and not to misrepresent the initiative.

## **4. Financial Terms**

4.1 All payments for client subscriptions shall be made exclusively through the designated Crowdfunder page.

4.2 Angels shall not retain any part of the funds raised under the Glow & Give Initiative.

4.3 100% of client payments are allocated to Your True Reflection AO CIC to fund its charitable mission.

## **5. Phased Launch**

5.1 An initial pilot phase shall involve a small cohort of Angels who will receive onboarding, marketing materials, and social media spotlights.

5.2 Following a successful pilot, the initiative will be launched publicly through a hybrid online and in-person event, accompanied by PR activity and promotional partnerships.

## **6. Growth Strategy**

6.1 Each Angel is expected to recruit up to eight (8) clients, generating approximately £200 per month in subscriptions.

6.2 Your True Reflection reserves the right to expand the initiative through additional Angel recruitment, regional Angel groups, and certified training programmes.

## **7. Monitoring & Support**

7.1 Angels must provide valid insurance and qualifications before commencing participation. Copies shall be held on file by Your True Reflection.

7.2 Angels will receive monthly check-ins, bi-annual beauty boxes, and recognition opportunities such as “Angel of the Month.”

7.3 Ongoing professional development, including training in trauma-informed methods, will be facilitated by Your True Reflection.

## **8. General Terms**

8.1 This Agreement does not create an employment relationship, partnership, or agency arrangement between Angels and Your True Reflection.

8.2 Either party may terminate this Agreement by providing written notice.

8.3 Angels must deliver treatments with professionalism, inclusivity, and compassion, respecting client confidentiality at all times.

8.4 Your True Reflection AO CIC accepts no liability for claims, damages, or issues arising from treatments provided by Angels. Angels are individually responsible for maintaining valid insurance cover.

“Your True Reflection Angels — beauty with purpose, healing with touch.”

Volunteer Facialist Name:	
Signature:	
Date:	
On behalf of Your True Reflection:	
Signature:	
Date:	